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Quality policy

Introduction, purpose and scope

MEKO's vision is to enable mobility- today, tomorrow and in the future. Maintaining a high quality of our products and a good level of service for our customers is crucial for the company's continued positive development.

The policy encompasses all employees in all companies and countries where MEKO operates. It also encompasses MEKO's board members and employees who work under any of the MEKO's brands, such as affiliated workshops.

This policy shall be annually reviewed and submitted to the Board of Directors for approval.

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MEKO shall deliver products and services of good quality to maximize the value and benefits for our customers. We conduct a continuous dialogue with our customers regarding their requirements and we listen to their views.

We fulfil our promises and are a reliable partner that develops together with our customers and partners. We comply with applicable legislation, agreements and internal rules and processes.

We shall have effective procedures in place for handling complaints to ensure that the end-customer is treated properly and that our suppliers receive the right information. By continuously measuring customer satisfaction and working systematically, we can identify and correct deficiencies in the business.

*This policy was adopted by the Board of Directors at the Board meeting in MEKO AB (publ) on
May 15, 2025*

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